

ASSISI HOSPICE 5-YEAR STRATEGIC PLAN (2021-2025)

1. Leverage on IT as an enabler.

- a. Implement new IT system to manage patients' clinical records and service seamlessly across the continuum of Home Care, Day Care and Inpatient services.
- b. Develop Data Analytics capabilities.
- c. New IT applications for Volunteer and Donor Engagement.
- d. Leverage on various IT applications for identified clinical and business functions.

2. Grow the Home Care Service

- a. Grow the Home Care service to meet demand and ensure patients and families receive quality care at their preferred place of care.

3. Develop and grow a Grief and Bereavement Programme

- a. The Grief and Bereavement Programme will be developed as service for bereaved caregivers.

4. Develop as a Clinical Centre for Education Locally and Regionally

- a. Develop niche education programs in areas of Palliative Care.
- b. Develop an in-house faculty with strong collaborative networks with the Palliative Care community.
- c. Provide learning opportunities for healthcare professionals locally and regionally.