

Serve More Complex Needs WITH BETTER CARE

The Assisi Team continues to grow in capacity to meet the increasing need for palliative care as well as to address the growing complexity of care required as our population lives longer.

The primary focus has always been to provide strong support and learning opportunities for team members to develop to their fullest potential, and importantly,

encourage self-determined growth. Intentional development of a culture of interdisciplinary collaboration in care delivery is the foundation for developing confident team members who bring out the best in their colleagues. This is an ongoing journey.

We continue to try our best to grow our service to the community with ever better quality of care.

JANUARY 2026

"Each of you should use whatever gift you have received to serve others, as faithful stewards of God's grace in its various forms."

1 Peter 4:10



IMPACT REPORT 2025

MORE Caring For Life

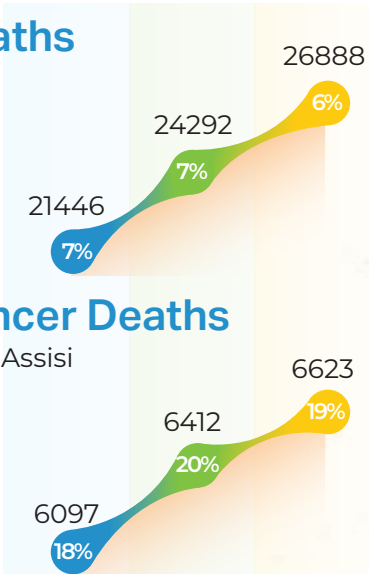
Our patients and their loved ones are a source of inspiration for the Assisi Team. We are grateful to be allowed into our patients' lives and given the opportunity to understand how we may be fruitful in our service.

The encounter with diversity of life experiences, and depth of an individual's human spirit, provides each Assisi team member with personal growth even as we seek to grow in our professional expertise.

As we continue to serve more in the community, we hope to provide dignified compassionate care that represents the best of our humanity in honour of a life created and lived.

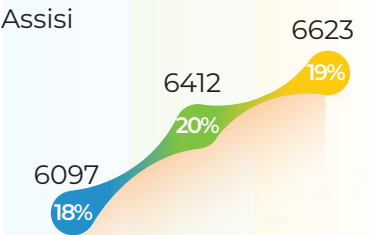
SINGAPORE Total Deaths

% of deaths cared for by Assisi



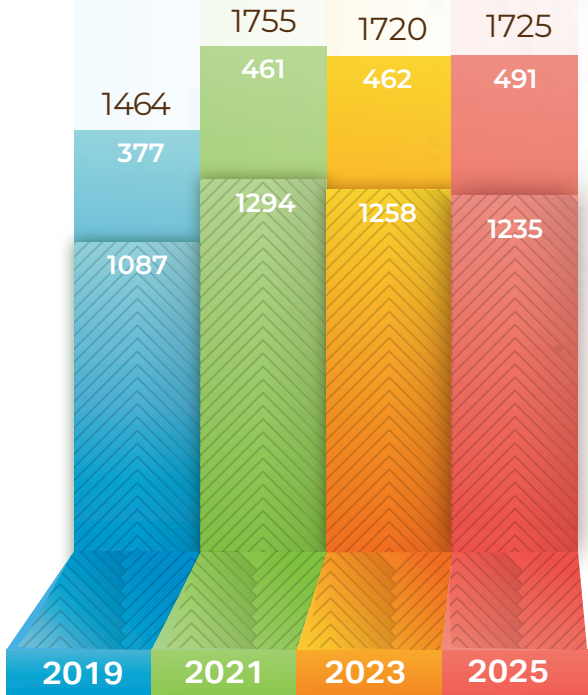
SINGAPORE Total Cancer Deaths

% of cancer deaths cared for by Assisi

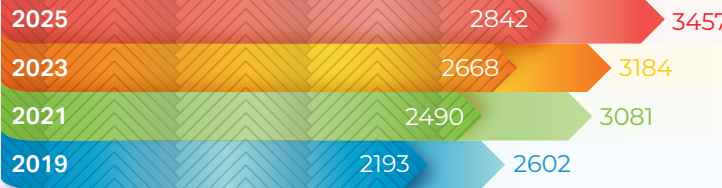


* Source: Singapore Department of Statistics

PATIENTS WHO PASSED ON Under The Care Of The Assisi Team



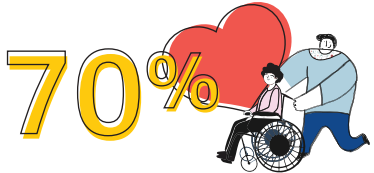
Total Assisi Patients



Total new admissions



Total patients under care



70% of our patients are means-tested at the lowest income tier.



Scan To View Our Service Video

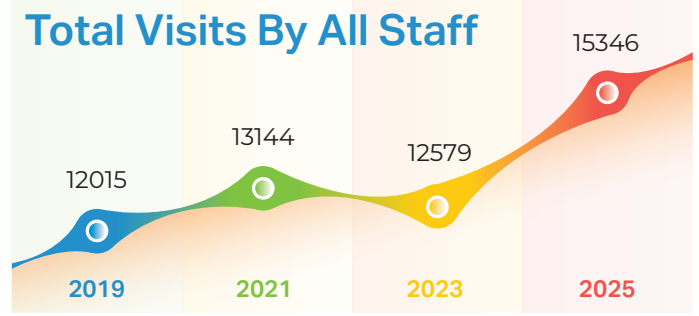
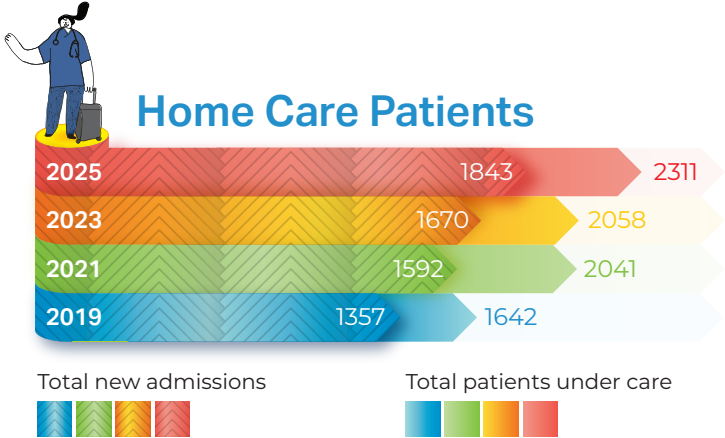


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Home CARE

Island-wide and growing. The more skilled our team is, the better we can serve patients and families with complex needs in their home environment. Majority of our patients and families wish for care to be delivered at home; many choosing to come to inpatient care only when caregiving cannot be managed at home.



WE HELPED TO HONOUR Patient's Wish Of Being Cared For At Home

At the end of life's journey, many seek the comfort of home, surrounded by loved ones. However, this heartfelt wish requires a strong support system for both the patient and caregiver. In the Woo family, two family members, 59 year-old Mr Woo Kok Soon who had been battling colon cancer and their 85-year-old mother who was wheelchair-bound, were cared for by 61-year-old Mdm Woo Siew Gek.

Two years ago, Siew Gek made the difficult decision to leave her job as a personal assistant to become a full-time caregiver to her mother, while Kok Soon worked as a taxi driver. In 2024, Kok Soon was diagnosed with colon cancer. Despite undergoing chemotherapy, his condition worsened. By April 2025, after a month-long hospital stay, Kok Soon expressed his heartfelt wish to be cared for at home, where he could also be near his mother.

Siew Gek shared, "Our relationship was close. He loved my cooking, especially my stew fish head. Even when he was in the hospital, I visited him every day. He wanted to be home, where he



knew I would take care of him, and he could be with our mother."

As Kok Soon's condition deteriorated, the burden on Siew Gek grew. Caring for him at night became especially challenging, as his confusion led to restless nights.

The support she needed came when Kok Soon came under the care of Assisi Hospice's Home Care team in May 2025. Our team understood the immense strain on Siew Gek, providing not only medical care for Kok Soon, but also emotional support for her. Our medical social worker offered a listening ear and links to resources to help her cope with the stress of caregiving. We helped to apply for home-based respite care at night, giving her the much-needed rest she hadn't had in months. Our doctors and nurses visited regularly and provided guidance on medications and injections to help her manage her brother's symptoms.

"The 24-hour helpline was a lifeline," Siew Gek said. "The nurses were always there to advise me, especially when I felt lost, like when Kok Soon was still agitated after his medication."

On 5 August 2025, Kok Soon passed away peacefully at home, surrounded by the people he loved. Siew Gek was able to honour his final wish. She is deeply grateful to the Assisi Hospice Home Care team for helping her fulfill it with dignity and compassion.

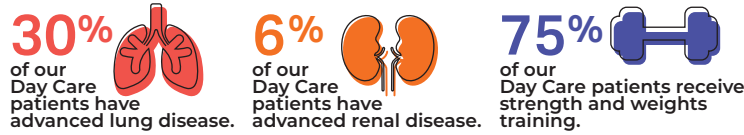


Scan To View Our Home Care Video



Day CARE

Our Day Care service is an active area of growth in exploring gaps in care needs and developing new clinical protocols and programmes to serve unmet needs. Hence the team is resourced to proactively engage with other healthcare providers and the community to augment service delivery. 60% of our Day Care patients spend up to 6 months with us. On average, our Day Care patients are under our care for about 8.5 months. Many of our Day Care patients also receive our Home Care and Inpatient services.



WE HELPED Mdm Wong Find Comfort And Connection

For 75-year-old Mdm Wong Thai Thai, food has always been a way to share love and joy. As a housewife, she

made kuehs to support her family. After surviving leukemia in her 40s, she began volunteering and visited other cancer patients with the food she made. Their appreciation of her food led her to open her own vegetarian eatery, where she served healthy, delicious meals for over 25 years.

But four years ago, Mdm Wong faced a challenge that took away her ability to do what she loved most.



She was diagnosed with esophageal cancer and eventually underwent surgery to remove part of her esophagus and stomach. After surgery, she could no longer eat by mouth and had to rely on a feeding tube through her nose. The discomfort she felt was aggravated by the traumatic experience of having to replace the tube every three months without full anesthesia due to her medical condition. Her health declined, leaving

her breathless and needing a wheelchair. The active, vibrant woman felt a profound sense of loss and anxiety. She was surrounded by a loving and supportive family, yet she felt that they did not understand her struggles.

In June 2024, she came under the care of Assisi Hospice Day Care. Recognising her distress over the feeding tube, our medical team worked with the hospital to explore alternatives. Mdm Wong underwent a procedure to allow feeding directly through her stomach, relieving much of her discomfort and anxiety.

Our medical social worker helped to bridge the communication gap between Mdm Wong and her family, allowing them to better understand her struggles and communicate in ways that brought her

Psychosocial, Spiritual, Emotional And Bereavement CARE

Over the past two years Assisi has actively increased our capabilities in this foundational aspect of palliative care. We currently have 35 professionals who are Medical Social Workers, Bereavement Counsellors, Clinical Pastoral Care professionals, and Art and Music Therapists. Our Bereavement Counsellors also serve bereaved individuals referred by other healthcare providers and agencies.

This is an area of growth for us as we continue to hone our skills and increase our service provisions for the wider community.

comfort. With this improved connection, Mdm Wong received support from her family to accomplish some of her goals for her care, and even made plans for her legacy by pledging to donate her body for research after her passing.

Despite her physical limitations, Mdm Wong has found a new passion which enriches her life - music. Through music therapy, she learns breathing techniques and new instruments, finds solace in expressing her emotions, and has even joined the Senior Boleh Hand Chimes Choir, performing alongside fellow patients. She has also forged strong friendships at Day Care, sharing her recipes with other patients.

With the help of Assisi Hospice's care team, Mdm Wong found strength and purpose in this final chapter of her life. "When some doors close, other doors open," she said.



Scan To View Our Day Care Video



Inpatient CARE

Even as our inpatient hospice service is the largest in Singapore, it is a finite resource. Hence, we continue to develop our skills and capacity to manage all types of medical care needs to best utilise this limited resource.

